

Tell us your feedback!

If you have feedback, a compliment, suggestion or complaint to make, we would like to hear from you.

Your feedback plays an important role in helping us improve our services.

How to tell us?

You can share your feedback by:

- Talking to a staff member
- Calling or emailing the manager of your service
- Completing the attached form.

Or you can:

- Send an email to hello@mambourin.org
- Call our NDIS team on **03 9731 9200**

Interpreter services

If you need an interpreter when providing feedback, speak to one of our staff.

Other languages

If you need this form in another language, speak to one of our staff.

Our commitment

If you have raised a concern about a Mambourin service, you will receive notification that Management have received the feedback within 2 business days. It will be investigated and a response will be provided in writing as soon as practical.

Your details

Providing your contact details is optional. We can only follow up on your feedback and provide a response if you include your contact details.

Full name of participant:

Community hub location or MBS team:

Name of person completing this form:

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Date: Phone number:

Email:

